

India Broadband Wireless & WiMAX Market Analysis & Forecasts, 2009-2013

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Executive Summary*

In 2008, Indian telecom continued to grow unmindful of any global economic meltdown or financial crisis. The mobile sector, in fact, broke all its previous records and added a robust 114 million cellular subscribers between January and December 2008. Leading into the New Year the streak continued, driven by new forces such as Reliance and Tata as the duo crossed over from CDMA to GSM, thus adding additional streams of new subscribers. Cellular subscriber additions are likely to push ARPUs further down in one of the lowest ARPU markets in the world, where up to 10 service providers compete for subscribers in some circles, thus raising concerns if the Indian mobile bandwagon may price itself out of sustainability at some point.

In stark contrast, the Indian broadband sector continued to be filled with alternating moods of despair and hope as the government announced and postponed spectrum auctions with remarkable deftness. While the Year of Broadband campaigns remained on the agenda, service providers ended the year with more confusion than a clear BWA/WiMAX/3G strategy regarding where their businesses were headed. The top issue on every service providers' to-do list was: shore up more voice subscribers on 2G today - everything else can wait! And so it did.

About the Team

This report is the result of a special collaboration between two leaders in market research:
Maravedis Inc. and **Tonse Telecom Pvt. Ltd.**
Tonse provided an invaluable contribution as a consultancy home-based in the Indian market.



*Full 7-page Executive Summary available to customers only.

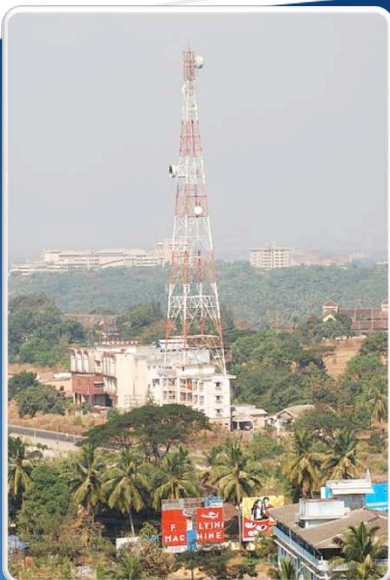
Indian service providers are cautiously aware of the emerging 3G/WiMAX/LTE opportunity and the ensuing possible options to evolve their current network assets. The key is to maximize currently deployed network infrastructure no matter which way they choose to evolve; in most cases growth will be along multiple streams.

In the case of incumbent operators such as MTNL and BSNL, the 3G network rollout has already begun and is in various phases of commercialization. Thanks to pre-allotment of spectrum before the auctions these operators have the privilege of early rollout, which should generate lead advantage. Our understanding is that BSNL has an ambitious national rollout plan for 3G, not limiting itself to up-market high-ARPU urban consumers but clearly looking to deliver grassroots level broadband benefits across the board. This will drive government initiatives, transform rural lives, and benefit education, law and order, and commerce.

Private operators such as Reliance, Bharti Airtel and Tata are clear about the 3G and BWA business case. They possess a wealth of experience managing large-scale networks with extremely high usage volumes at razor thin margins in the 2G world. The plan is to be nimble, adaptive and to acquire spectrum to run the race for 3G/BWA. These operators are extremely confident about delivering profitable businesses out of these new services and are rearing to go.

While there has been some talk about delayed auctions for BWA/WiMAX, potentially leading to a closing of the window for WiMAX and thereby operators having to wait for LTE, we think this is unlikely. The broadband market is far underserved and has already been delayed. There is a sizeable market opportunity now that needs to be met and BWA/WiMAX is capable of doing so. It will take some time before LTE stabilizes and the device economics play out to deliver mass-market volumes. We believe that the 3G/WiMAX streams will be deployed and generate a reasonable user base over the next 5 year period before noticeable LTE deployments begin to make an impact in these emerging markets.

Meanwhile, for those operators who seized the day with whatever slim bands were available in 3.3GHz, there is some light at the end of the tunnel. Reliance and Tata Communications, who launched their BWA/WiMAX services in multiple locations, showed what could be done with innovation and radio optimization, combined with passive infrastructure sharing and aggressive marketing in a market where latent demand stifled expansion and traditional wire-line data was just not delivering. The entire 3.3GHz experience reaffirmed that the fundamental business case for fixed wireless in India is real and immediate.



Maravedis and Tonse Telecom will release a Spectrum Supplement after the spectrum allocations are completed later this year.

Key Findings Include:

- The Indian BWA/WiMAX subscriber count added in the last year is well above 250,000.
- About 10,000 BWA/WiMAX base station sectors were deployed in 2008 alone.
- BWA/WiMAX ARPU for SMEs (small-to-medium-sized-enterprises) is in the range of Rs 2500 – Rs 5000 (US\$50 to US\$100)
- USB modem prices quoted to service providers in RFP responses were as low as US\$35 - US\$50 for even small volume shipments such as 150,000-200,000.
- Effective charges applied by service providers to subscribers for stand alone CPEs ranged from free to US\$200, depending on tariff plans.
- Service provider approaches to BWA/WiMAX are mixed:
 - BSNL, the incumbent with a clear lead time (likely one year) on pre-allocated pan-Indian 2.5GHz is likely to be the big driver of WiMAX.
 - Operators such as Reliance and Tata have demonstrated what can be done by using slim 3.3GHz bands, and established the case for fixed WiMAX in India.
 - Operators such as Bharti Airtel have taken a demand-driven approach where they have extended coverage based on enterprise need/availability of fiber/DSL and feasibility of BWA/WiMAX.
- We estimate that WiMAX subscribers will reach 13.5 million by the end of 2013.
- By 2013, the non-WiMAX BWA subscriber count will be down to sub-million.

Concluding Remarks & Recommendations

- Among challenges to the operator community and to the industry in general, the earliest launch of the BWA/WiMAX spectrum auction – with a clear transparent allocation – process, is of paramount importance.
- Many operators are likely (at least initially) to use 3G spectrum for enhancing voice delivery and to improve 2G performance.
- The hottest application in India is still Internet access. Data services are still not meeting basic user needs, with large sections of DSL users complaining of sporadic performance and marked unpredictability of data over copper lines.
- SME and SOHO/home users continue to remain underserved, but promise the highest levels of growth rates in terms of bandwidth consumed.

The application areas for WiMAX and 3G continue to be open; there is room for both technologies in a severely under-served narrowband market such as India. Industry-friendly regulation, affordable and adequate spectrum, and easy availability of low-cost devices are key enablers of this migration from narrow-band voice to the broadband data market. Operators are ready and consumers and businesses are willing. We expect the floodgates to open once these enablers come together post-auctions/spectrum allocations. That is when building the Indian digital economy will begin.

About the Authors



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Sridhar has spent over 13 years in the global telecom industry and most recently was director of marketing at IntelliNet Technologies Inc., a leading signaling infrastructure developer. Prior to that, Sridhar was head of VoIP business at Network Solutions. He also was part of the original team that incubated the soft-switch product at Xybridge Technologies Inc (later acquired by Zhong Technologies). Sridhar started his career with Motorola ISG group, which covers Singapore and India. His functional expertise has been technology research, product marketing and marketing communications for the telecom industry.



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Adlane has worked over 9 years in the telecom industry, including 3 years as Marketing Manager for the BWA Clearburst product line at Harris Corporation, in charge of all point-to-multipoint market intelligence. He has extensive experience with both the tactical dimension of sales support and the strategic vision and analysis to feed product development. He also has an extensive knowledge of regulatory affairs as well as financial modeling, through his tenure as senior consultant with the telecom-consulting firm Lemay-Yates Associates Inc. Mr. Fella holds a Master of Business Administration from the University of British Columbia.



Maravedis is a leading objective, third party research, analyst & consulting firm focusing on Broadband Wireless technologies including WiMAX, 802.20, TD-CDMA and Wireless Local Loop Systems. Maravedis' mission is to be the most trusted bridge between the world of fixed-mobile convergence, real world deployments and sound business models.

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Table of Contents

1	EXECUTIVE SUMMARY	11
2	OVERVIEW OF INDIA'S TELECOM MARKET	16
2.1	BACKGROUND	18
2.2	STATE OF THE TELECOM MARKET	19
2.2.1	<i>Top Trends in Indian Telecom in 2008</i>	19
2.2.2	<i>Top Broadband milestones in Indian Telecom in 2008</i>	19
2.2.3	<i>Looking forward – What we expect from 2009</i>	20
2.3	TELECOM MARKET STRUCTURE IN INDIA.....	21
3	INTERNET MARKET IN INDIA	23
3.1	BACKGROUND	23
3.1.1	<i>ISP License Scope: Updates</i>	23
3.1.2	<i>Internet Telephony background in India</i>	25
3.1.3	<i>TRAI's Recommendations on Internet Telephony growth</i>	25
3.2	INTERNET ACCESS: SHIFTING PATTERNS.....	26
3.2.1	<i>How the DSL Case may have been lost in India</i>	26
4	BROADBAND WIRELESS ACCESS	28
4.1	DRIVERS FOR BROADBAND WIRELESS ACCESS /WiMAX	28
4.1.1	<i>Wi-Fi Hotspot Availability – for coffee, at home and on trains</i>	30
4.2	OPPORTUNITIES FOR WiMAX IN INDIA.....	32
4.2.1	<i>Government Initiatives</i>	32
4.3	CHALLENGES FOR GROWTH OF WiMAX INDUSTRY IN INDIA.....	35
4.3.1	<i>Domestic PC Penetration</i>	35
4.3.2	<i>Spectrum</i>	36
4.3.3	<i>End-user Pricing and Affordability</i>	37
4.3.4	<i>Rural India: Basic Voice Connectivity is a Top Priority</i>	37
5	REGULATORY ENVIRONMENT	39
5.1	GOVERNMENT ENTITIES.....	39
5.1.1	<i>TRAI – Telecom Regulatory Authority of India</i>	39
5.1.2	<i>DoT – Department of Telecommunication</i>	39
5.1.3	<i>WPC – Wireless Planning and Coordination Wing</i>	39
5.1.4	<i>TEC – Telecommunications Engineering Centre</i>	40
5.2	SPECTRUM UPDATE	40
5.2.1	<i>3300 – 3400 MHz in India</i>	44
5.2.2	<i>Spectrum Bands Sought for BWA/WiMAX Usage</i>	45
5.3	PRICING STRUCTURE FOR SPECTRUM (2.3–5.8 GHz) AS CHARGED BY WPC INDIA.....	46
6	BWA/WiMAX SERVICE PROVIDER ANALYSIS	49
6.1	AIRCEL CELLULAR	49
6.2	AIRTEL	53
6.3	BSNL.....	57
6.3.1	<i>Region: GOA, AP and Gujarat</i>	59
6.3.2	<i>Region: Kolkata</i>	59
6.3.3	<i>Region: Punjab and Kerala</i>	59
6.3.4	<i>BSNL SOMA Networks Public Private Partnership project</i>	59
6.4	RELIANCE	63
6.5	SIFY	70

6.6	VSNL / Now TATA COMMUNICATIONS	72
6.7	EMERGING WIRELESS ISPs / GREENFIELD - EETAMAX	78
7	BWA/WIMAX EQUIPMENT VENDOR ANALYSIS.....	81
7.1	ALVARION	81
7.2	APERTO NETWORKS.....	81
7.3	ERICSSON.....	82
7.4	HUAWEI	83
7.5	INTEL.....	84
7.6	MOTOROLA	85
7.7	POINTRED.....	86
7.8	REDLINE COMMUNICATIONS.....	86
7.9	SOMA NETWORKS	87
7.10	TELSIMA	87
8	SHARED TOWER INFRASTRUCTURE: A NATURAL ENABLER FOR EMERGING WIMAX MARKET.....	89
9	VC / PE INVESTMENTS IN BWA / WIMAX.....	91
10	MARKET FORECAST 2008 - 2013	92

List of Exhibits

Exhibit 1: India Fixed Wire-line and cellular Subscriber Trends	17
Exhibit 2: India Broadband Subscriber Trends.....	17
Exhibit 3: Map of India and surrounding territory	18
Exhibit 4: India Background	19
Exhibit 5: Telecom Market Structure	22
Exhibit 6: Status of National E-governance Plan NeGP (As on 30 th September 2008)	34
Exhibit 7: Yearly Desktop and Notebook sales	35
Exhibit 8: Quarterly Sales of Desktop & Notebooks in 2008	36
Exhibit 9: Indian Tele-Density	38
Exhibit 10: Currently used Mobile services Frequency bands	40
Exhibit 11: 3G Reserve Price for Bidding	42
Exhibit 12: Spectrum Assignments I 3.3-3.4 Ghz Band	45
Exhibit 13: Spectrum Pricing in India : WPC	47
Exhibit 14: Aircel Corporate Structure	50
Exhibit 15: Aircel WiMAX Network Availability	51
Exhibit 16: Key statistics of Aircel WiMAX deployment.....	52
Exhibit 17: Airtel Corporate Structure.....	54
Exhibit 18: Key Statistics of Airtel WiMAX deployment	56
Exhibit 19: BSNL Corporate Highlights	58
Exhibit 20: Reliance corporate structure	64
Exhibit 21: Reliance WiMAX deployment details	68
Exhibit 22: Reliance vendor lock-in	70
Exhibit 23: Sify Corporate structure	71
Exhibit 24: Tata Communications Corporate Structure.....	72
Exhibit 25: Tata Indicom Wi-Fi Tariff Plan	73
Exhibit 26: Tata Communications WiMAX Network Plan	74
Exhibit 27: Tata Communications WiMAX deployment in Bangalore.....	76
Exhibit 28: Tata Communications WiMAX Product customization - speeds	77
Exhibit 29: Metamax Network Roll out plan	79
Exhibit 30: Telsima Indoor WiMAX Subscriber Station deployed in a Bangalore residence	88
Exhibit 31: Distribution and ownership of cellular towers	89
Exhibit 32: VC / PE Investments in BWA / WiMAX and Cellular Sectors in 2008	91
Exhibit 33: Desktop shipment forecast, through 2013.....	92
Exhibit 34: Desktop/Notebook/PDA shipment forecast, through 2013.....	92
Exhibit 35: BWA / WiMAX subscriber base forecast, through 2013.....	93
Exhibit 36: BWA subscriber base forecast 2.4/5.8/others forecast, through 2013	93

Exhibit 37: WiMAX subscriber base 3.3/2.5/2.3 forecast, through 2013 94

Exhibit 38: WiMAX Base Station Sector forecast, through 2013..... 94

Exhibit 39: WiMAX Base Station Count forecast, through 2013 95

Exhibit 40: Standalone CPE price per unit \$ forecast, through 2013 95

Exhibit 41: Retail users as % of Total Subscribers forecast, through 2013 96

Exhibit 42: Enterprise users as % of total subscribers forecast, through 2013 96

Exhibit 43: BWA/WiMAX Base Station Equipment Market \$ forecast, through 2013..... 97

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